



EPM Ltd Privacy Policy

This privacy policy sets out how EPM Ltd uses and protects any information that you provide to EPM Ltd.

We at EPM Ltd are committed to maintaining the trust and confidence of all our customers. In particular, we want you to know that EPM Ltd is not in the business of selling, renting or trading any personal data lists with any other companies and businesses for marketing purposes. We just don't do that sort of thing. In this Privacy Policy, we have provided detailed information on when and why we collect your personal information, how we use it, the limited conditions under which we may disclose it to others and how we keep it secure.

When you request services or products from EPM Ltd, it is necessary for you to provide us with your name, address, email & phone number in order for EPM Ltd to carry out such services for you. In a small number of cases we may require personal health information in order for EPM to carry out certain treatments. Please be assured, any information that is collected from you will be held in the strictest of confidence and will not be shared with anyone without your written consent. The information you provide to us will be kept securely for a period of time to satisfy our legal obligations.

EPM Ltd is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using EPM Ltd then you can be assured that it will only be used in accordance with this privacy statement. EPM Ltd may change this policy from time to time.

What we collect

We may collect the following information:

- name and job title
- contact information including email address phone numbers
- address and postcode.
- other information relevant to the services and products we provide.



What we do with the information we gather

We require this information to understand your needs and provide you with a quality service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may contact you by email, phone, fax or mail.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following way:

- We need to notify you, that, whenever you are asked to fill in a form on the website, you must inform us in writing or email stating that you do not agree for your personal information to be used by anybody for direct marketing purposes.



Elite Pest Management Ltd, Elite House, Somerby Way, Heapham Road Industrial Estate, Gainsborough, Lincs, DN21 1QT • Tel. 01427 613923 • Fax. 01427 610444
Email. info@elitepestmanagement.co.uk • www.elitepestmanagement.co.uk
Company Registration Number: 7086056

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under GDPR

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Mick Kilburn
Managing Director

2nd January 2024

Providing a quality service to all industries

Pest Prevention • Fly Control • Bird Proofing • Technical Audits